



# MEDX RCM

ONE STOP FOR ALL

## CASE STUDY - Home Health Agency

### MedX RCM - QA & Coding Excellence

<b>Specialty</b>	Home health & Hospice care
<b>Services Provided</b>	QA & Coding Services
<b>Medical Billing Software</b>	Kinnser // Wellsky

#### Client Profile:

A mid-sized Home Health Agency with a Medicare Star Rating of 1.5, struggling with QA compliance and coding accuracy.

#### Services Provided:

OASIS Review, ICD-10 Coding, QA Audits, Documentation Improvement, Star Rating Optimization.

#### Approach:

MedX RCM conducted a full QA and coding audit, implemented structured corrections, and aligned processes with CMS standards.

#### Key Challenges:

- Incorrect OASIS
- Coding inconsistencies
- Documentation gaps
- Poor CMS quality metrics

#### Solutions Implemented :

- 100% OASIS QA review
- Certified coder assignment
- Clinical documentation improvement
- KPI tracking & reporting

#### Results (Within 3 Quarters) :

Star Rating improved from 1.5 to 4  
QA errors reduced by 70%  
OASIS accuracy above 95%

#### **BY: Rachel E Walton RN**



210-245-6621



info@medxrcm.com  
www.medxrcm.com



1910 pacific Ave ste. 2000  
Dallas, TX 75201